

BATH ORDER

OF THE SPORTUNION STEIERMARK GMBH

All bathers are kindly requested to observe the bathing rules!

General

1. The validity of the bathing rules extends to the entire area of the sports centre, but in particular to the changing rooms, sanitary facilities and catering areas. By entering the Union Sportzentrum, the visitor automatically submits to the bathing rules.
2. In case of accidents, the lifeguard must be informed.
3. The instructions of the staff must be followed without fail.
4. Bathers must refrain from doing anything that is contrary to good morals and the maintenance of safety, peace and order.
5. The bathing regulations apply to general bathing operations. Exceptions may be permitted in the case of special events without the bathing rules having to be suspended.
6. Jumping, pushing or throwing other persons into the pool is prohibited.
7. Found objects are to be handed in to the lifeguard.
8. Every bathing guest is obliged to show consideration for other bathing guests. Shouting, loud singing or whistling, as well as any kind of mischief and any harassment or endangerment of other bathers is prohibited in the entire area of the bath.
9. When the facility is used by groups, their leader is responsible for compliance with the bathing rules.
10. Photographing and filming of bathers against their will is prohibited.
11. The use of air mattresses and flippers in the water is prohibited. The use of hat pins to secure the bathing cap is also prohibited. Glasses must be secured against falling off while in the pools.
12. Bathers and bath visitors are not allowed to enter the premises.
13. Any waste of water is to be refrained from out of consideration for the environment.
14. The management is authorized to set and cancel discounts from the admission prices for temporary special promotions.
15. Any kind of commercial activity, announcements or advertising in the area of the bath requires the approval of the management.
16. Every bathing guest must behave in a considerate and disciplined manner towards other guests and our employees.
17. Our employees always try to be friendly and helpful to our guests. In order to be able to react to your suggestions, wishes or possible complaints, we ask you to inform the team of the Sportunion Steiermark GmbH.

Liability

1. It is neither possible for the management nor the staff to avoid bathing accidents in general. In particular, the guests themselves bear the risks associated with the practice of the sport.
2. Wearing bathing sandals is recommended. In case of a fall, the Sportunion Steiermark GmbH assumes no liability.
3. The Sportunion Steiermark GmbH assumes no liability for valuables deposited in the bathing area and for injuries, accidents, damages and consequential damages caused by disregard of the bathing rules or other announced regulations or caused by disregard of instructions of the supervising body, by own fault of the injured party or by force majeure or by third persons.
4. Children's legal guardians must ensure that they are neither endangered nor injured and that they do not endanger other bathers.
5. The supervision of children, minors, non-swimmers and handicapped persons shall be duly provided for by the persons otherwise responsible for such persons (e.g. their legal guardians or appropriate supervisors or carers).
6. In the event of damage to or soiling of the buildings, furnishings or other facilities, or in the event of loss of items from the pool inventory, compensation must be paid.
7. No liability is accepted for the destruction, damage or loss of items brought into the bath. The guest must ensure that the cloakroom locker is locked. Further information can be obtained from the pool attendants.
8. No liability is accepted for any damage to health as a result of using the indoor swimming pool.
9. The operation of windows, ventilation systems and other technical equipment must be carried out exclusively by the bathing staff. Any handling of equipment in the pool that is not intended for direct use by the guest must be avoided. Unauthorised operation can lead to far-reaching liability claims.
10. In case of incidents in the bath (accident, disputes, etc.) the lifeguard must be informed immediately.

Hygiene

1. When swimming there is a bathing cap obligation!
2. The stay in the wet area of the baths is permitted only in usual bathing clothes.
3. A shower must be taken before entering the pools, unless the pool is only left for a short time.
4. The barefoot/wet area must not be entered with street shoes.
5. The hygiene regulations are to be observed by every guest. Any contamination of the bathing facilities and the water is prohibited.
6. Food and drinks may only be consumed in the catering area.
7. Swimwear must not be washed out in a bathing pool and wrung out in the changing area.
8. The use of soap is allowed only in the cleaning showers, but is forbidden in the pools.
9. In the interest of keeping the bathing water clean, we ask you to use cosmetics sparingly.
10. Animals are generally not admitted to the sports centre.
11. Shaving, hair dyeing and nail cutting is prohibited in the entire bathing area.

Security

1. It is forbidden to bring fragile objects into the bathing area.
2. It is forbidden to throw away or leave lying around objects that can cause accidents, to bring dangerous objects and inflammable substances, and to use furnishings contrary to their usual use.

Opening hours and access

1. Prices and opening hours are valid according to the notice.
2. Access to the changing and bathing areas is only permitted with a valid admission ticket.
3. Monthly, semester and annual tickets are not transferable.
4. Misuse or passing on of an admission ticket to third parties will result in its withdrawal.
5. If the officially permitted number of visitors is exceeded, the bathing establishment may prohibit the admission of further visitors.
6. The sale of tickets is subject to free capacity.
7. Each admission ticket is personal, i.e. admission is granted to one person only. When leaving the bath, the entrance ticket immediately loses its validity.
8. If more than one tariff benefit applies to your person, only one can be claimed.
9. There is no right of return for unused tickets.
10. The cloakroom lockers are to be cleared when leaving the facility. If this is not done, the locker will be opened by the pool staff and the contents removed.
11. Price and program changes as well as errors and misprints are reserved.
Admission tickets must be kept for the entire duration of the visit to the pool. Lost tickets will not be reissued. A replacement must be provided for lost keys.
13. Change is to be recounted immediately at the cash desk, later objections will not be considered.
14. Admission is denied to all persons who a) are intoxicated, b) are under the influence of drugs, c) have infectious or disgusting diseases, open wounds and the like and/or d) do not observe the principles of hygiene and cleanliness. These persons may be partially or permanently banned from the bath. In the event of expulsion from the bath, the admission fee will not be refunded.
15. Persons who a) persistently violate the provisions of the bathing regulations despite being warned, b) disobey the instructions of the bathing staff and/or c) use the facility in a manner contrary to its intended use shall be excluded from further use of the indoor swimming pool - without entitlement to a refund of the admission fee.

Further measures due to Covid-19

1. When entering the sports facility, it is recommended to wear an FFP2 mask at assembly points as well as in the locker rooms or generally indoors.